

# Prestige

## **VOLKSWAGEN • SUBARU**

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March 17, 2021

Mr. Jonathan Otto  
Penn Valley Constructors  
1707 S. Pennsylvania Ave.  
Morrisville, PA 19067

Dear Jon,

I wanted to take a minute to thank you and your staff for the outstanding work you did during some very trying times. No one could have anticipated that sixty days into our project a worldwide pandemic would break out. I know how important it is to you to meet projected deadlines. However, as you know the shut down of several manufacturing facilities caused delays in the shipment of materials needed to make those deadlines possible.

In spite of those challenges your team was able to make up most of the lost time and finish close to schedule. I have to give most of that credit to the on-site superintendents Don Fox and Joe Baldwin. In my opinion, their tenacity and years of experience made this project a success. You are aware that one of my primary concerns was to accomplish this renovation with a minimum disruption to business. I think that was done successfully and again credit goes to Don and Joe.

Finally let me say that I am aware of the curve balls thrown at you by our architectural firm that did the design work. I assure you that when our next project is due, Penn Valley will do the design and the build.

Again, thank you for the quality build. It was my pleasure getting to know you and much success to you in the future.

Sincerely,



John Zanger Jr.  
Prestige Volkswagen Subaru  
4271 Black Horse Pike  
Turnersville, NJ 08012